



HOSPITALITY CORE SKILLS, NQF LEVEL 3

NO	UNIT ID #	<u>UNIT ID TITLE</u>
1	49	Organise own work in a Hospitality Establishment
2	267	Assist colleagues and provide service to guests in a hospitality establishment
3	269	Use English in written and oral form to perform duties in a hospitality establishment
4	271	Receive, store, and rotate stock and supplies and report on stocks in a hospitality establishment
5	282	Promote products, services and guest relations in a hospitality establishment
6	283	Provide information on Namibia to guests in a hospitality establishment
7	503	Apply first aid in a hospitality establishment
8	522	Contribute to workplace improvements in a hospitality establishment

Housekeeping Operations NQF Level 3

NO	UNIT ID #	<u>UNIT ID TITLE</u>
1.	56	56 Clean guest rooms, public and service areas and toilet and bathroom areas in a hospitality establishment
2.	289	289 Attend to guests as a housekeeper in a hospitality establishment
3.	290	290 Operate a laundry service on premise and of
4	285	Maintain the grounds in a hospitality establishment
5	286	286 Establish and maintain garden areas in a hospitality establishment
6	287	287 Care for pets in a hospitality establishment
7	508	Organise floral and other types of displays as part of hospitality operations